

Terms and Conditions / Cancellation Policy

Prior to making a booking you should read the cancellation policy and Terms & Conditions.

Deposits will not be processed until the vehicle is confirmed as available, at which point the customer is responsible for cancellation costs by both Adventiv Ltd and the operator of the vehicle.

Bookings requests are always subject to availability which is constantly changing. Once the deposit arrangements have been made, Adventiv Ltd will then confirm the reservation with the supplier of the vehicle and send you the confirmation details such as pick up point and contact phone numbers etc. Until then, the booking request is not completed and no contract has been entered.

Adventiv Ltd will not charge administration fees to make amendments to pick up and drop off dates however, the vehicle operators may have price variances that will apply and must be paid by the customer.

If necessary, i.e. an extension has been made, the deposit amount has to be increased. Reduction in rental periods may reduce the total of the rental but the deposit will remain unchanged.

When reducing the rental or changing insurance package, the difference in deposit amounts required will not be refunded.

It is highly recommended by Adventiv Ltd that all travellers purchase Travel Insurance to protect themselves during, and prior to their journey. Some Travel insurance can mean that you are covered in the event of needing to cancel your bookings as a result of illness etc.

Adventiv Ltd is not a supplier but an agent for a variety of Campervan and Motor home operators. Each of these operators have their own terms and conditions that you need to understand before proceeding with your booking. We make every effort to keep this information up to date and can be sent to you but Adventiv Ltd cannot guarantee that the terms and conditions are not modified by the operators as they reserve the right to do so at any time.

All booking deposits are non refundable. You need to make sure of your travel arrangements prior to confirming the booking, this is part of the reason that we recommend travel insurance. As stated above, we are happy to change travel dates subject to availability when required but this can incur costs with variation in daily rates and cancellation costs if changing the period of rental.

When reducing the rental the difference in deposit amounts required will not be refunded. Cancellations made less than 30 days from the pick up date will mean that the terms and conditions of the rental operator also apply to the booking. These arrangements can cost you over and above your deposit amount and it

is important that you know the cancellation policies of the operator you wish to book with. By booking with Adventiv Ltd you are agreeing to abide by the cancellation policies of both Adventiv Ltd and the vehicle operators.

Please note: Cancellations or amendments must be made strictly in writing via email.

Disclaimer

General Disclaimer:

The content on this site is for the provision of information only. Adventiv Ltd tries to ensure that the content on this site is free from any errors, however we do not warrant its accuracy, adequacy, completeness or its suitability for the intended use.

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